



**CERTIFICATE OF MAILING**

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on July 8, 2005.

Signed: \_\_\_\_\_

Cindy Kaplan

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Appln. No.	:	09/475,765	Confirmation No.:	6830
Applicant	:	ERIC HAMER et al.		
Filed	:	December 30, 1999		
TC/A.U.	:	2143		
Examiner	:	PHUOC H. NGUYEN		
Docket No.	:	KEYNP005		
Customer No.	:	26541		
Title	:	METHOD AND SYSTEM FOR EVALUATING QUALITY OF SERVICE OVER THE INTERNET		

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RESPONSE E**

Sir:

The following is provided in response to the Office Action mailed February 16, 2005.

**Listing of Claims** begins on page 2 of this paper.

**Remarks/Arguments** begin on page 7 of this paper.